TWEET TWEET TICK

A Quantitative Content Analysis of Risk Communication

About Ticks on Twitter

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BACKGROUND

61% of pathogen species that cause human disease were confirmed to be zoonotic. Vector-borne diseases in the U.S. doubled. and ticks are one of the main reasons.

people (e.g., Lyme disease). It reduced productivity in economic animals and fever in companion animals

Climate and environmental change and some human behaviors allowed for rapid vector-borne diseases to spread.

· Communicating with the public in real-time

· Enhancing public engagement with its twoway communication nature

70% of Twitter users receive news from this representative platform.

as (replies + likes + retweets) / total

AIM & RESEARCH QUESTIONS

This study aimed to understand the current discussions on ticks and their prevention on Twitter

RQ1: How do tweets present risk from ticks? RQ2: What is the engagement rate of tweets?

RQ3: How do tweet frames and engagement rates

change over time within a year?

RQ4: What is the relationship between the content elements and the engagement rate of tweets

outheastern Center of



Tweets must have • remove

and at least one of . disease

RESULTS

preparedness

responses

sources

15%

21%

1396

51%

news

media(22%)

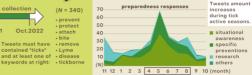
• Lyme

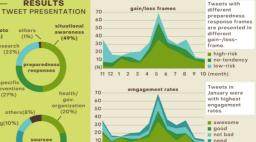
contained "ticks"

others

(1%) >

YEAR TREND METHODS





CONTENTS & ENGAGEMENT RATE

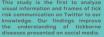
(N)

Tweets with visual information have higher rates (p = .01); while tweets with URLs have lower rates (p < .001).

CONCLUSIONS

11 12 1 2 3 4 5 6 7 8 9 10 (month)

This study is the first to analyze risk communication on Twitter to our knowledge. Our findings improve the understanding of tickborne

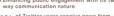




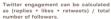
improvement

- Ticks create serious health issues for

Two qualities of social media:









At least

none

(55%)

reply

retweet

illustrations

(12%)

still photo

(25%)

moving

high-risk

(49%)

ENGAGEMENT RATE

0.005% = 0.037% = Not had

0.037% - 0.098% - Good

> 0.098% - Awesome

< 0.005% - Need improvement

(4%)

research

specific

prevention

blog(10%)

individua

(40%)

(27%)

others(8%)

like

as the minimum limit

information

others(4%)

gain/loss

frames

79% of tweets

covered URLs

no-tendency

(22%)

low-risk

(29%)



